To: Board of Directors and other interested parties

From: Roger Plante-----JAMAICA OUTREACH PROGRAM

Re: March 2016 mission report

April 16, 2016

Again the Boston team headed the Spring dental mission trip and they did a superlative job of lovingly caring for our needy brothers and sisters in Kingston. As usual, Father Raphael, Miss Bradford, Rosemarie & Boxer did a fine job of providing the local support for our mission team.

The mission was staffed by:

Dr. John Peterson, West Bridgewater, MA (returning for his third mission)
Alice Reich, Plantation, FL—Senior dental student at Nova University
Lauren Friedman, Plantation, FL—Senior dental student at Nova University
Kathy Boyd, Rockland, MA—RDH and mission leader (returning for her 4 th mission)

They were assisted by
Julie Moore, RDH, Chicato, IL
Sonja Galiste, RDH, San Jose, CA
Sarah Arion, RDH, Dallas, TX
Amanda Harrison, RDH, Dallss, TX
Glenna Wynn, RDH, Nashville, TN (returning for her 5 th mission)
Jessica Galiste, Dental Assistant, San Jose, CA



Congratulations to Kathy for having conducted a really pleasant and gratifying experience for all of the missionaries. I have received great comments from all the participants telling me how the team worked so well together without a hiccup....and I am told that this was one of the most-tightly knit groups we've had there.

From: Group Leader Kathleen Boyd, RDH

Before listing any details, I want to say that it never ceases to amaze me how wonderfully a sizeable group of folks from different parts of the country, different backgrounds and different experience can come together with a joined purpose to provide dental services in a professional and caring manner. This is continually performed with an immense willingness to help the team in whatever is needed to be done for those we visit to serve. Every mission has its own personality. Every mission is tremendously successful in its own way. I explained to my team that numbers do not always reflect accurately the intensity of care that is demonstrated to those patients we have the opportunity to serve.

This was a very knowledgeable and caring team of volunteers. I was apprehensive that I would be able to keep so many hygienists busy and pleased with their assignments. But this was a very selfless group of individuals that completely involved themselves in doing "whatever needed to be done". I never felt uncomfortable asking someone to do a task, cover for another clinician even if it meant changing roles, or perform another service at times when their energy was wearing. They understood innately what needed to be done to keep the flow going and they did it most times before I had time to ask.

This may have been a quieter team than February 2016 perhaps with no portable sound system playing music. But we had moments when the sounds of the clinic were quite amazing. As Doc was dealing with a screaming teenager, diligently caring for her as her loudness added tension to the atmosphere, we had sweet sounds coming from another operatory. Our two lovely Texan hygienists had teamed up to provide a prophy for another teenage girl with some severe special needs. To calm their patient to make her comfortable during her first visit to a dental office, they were singing sweet lullabies as they scaled and suctioned! Life's ironies were in full force during that period of our clinic. Around the same time, another patient in the waiting room just hummed beautifully a peaceful, quiet melody. She got a kiss from me before she left.

Sarah, Amanda, and Julie were an incredible set-up crew at the clinic on Wednesday. (as the balance of the team was only arriving that evening) They had the x-ray processor up and running, a test xray done, evacuation system flushed, donations separated, clinic cleaned and organized, inventory and lay-of-the-land noted- all within the short time we had available to accomplish all of this. Great Ladies!!!

As always, I return home with a renewed spirit, a deeper gratitude for life and the opportunities the Jamaica Outreach Program offers and new and stronger bonds of friendship.

Respectfully submitted,

Kathleen Boyd, RDH

This was a "clinic only" mission without involvement at the local schools, so numbers cannot be compared to full clinic-school missions. At the clinic-only missions, the level of care given to each patient is much deeper. Here are the totals for this mission:

	3/31	4/1	4/2	Total
Number of patients seen	43	48	40	131
Number of extractions	10	11	12	33
Number of surgical procedures	2	6	2	10
Number of fillings	13	7	15	35
Number of cleanings	20	26	22	68
Patients referred	<u>4</u>	<u>4</u>	_2	<u>10</u>
Total procedures	49	54	53	156



The group in the ST PATRIC'S VAN-heading to the clinic



Lauren Friedman, Alice Reich, Sonja Galiste, Julie Moore & Jessica Galiste

One great achievement of this mission is that Kathy had the opportunity to do a much needed inventory of specialized equipment and supplies which we will use as a basis for future planning.

The mission was not without its little problems: The AC broke down and needs servicing,----our hand-pieces (expensive items) are in desperate need of attention (which we are looking into),----there is a water line that needs attention, and since the medical clinic was closed for renovation, there was limited access to needed medications.

Kudos to Kathy and Dr. John for doing such a great job in spite of the obstacles.

Comments from some of the missionaries:

I was so fortunate to meet such wonderful and compassionate people while on our trip. We all helped out however we could and rotating tasks proved to be quite efficient. I can't wait to go back and the people that I met, both patients and missionaries, haven't left my mind for a second. I am so grateful I was able to be a part of such a great cause. The hugs and thank yous received will never be forgotten. JM

I had a blast with you guys! Thank you for all the memories.

Our hearts will forever be changed by the people in Jamaica and how we touched each other as well as the

people we served. Love Your Sister

The people of Jamaica brought so much joy to my soul. Their smiles brightened my day. Their love shined through as Gods love as they hugged, laughed and thanked us for making them feel so special. We were not there to just treat dental needs, we were there to learn and be taught that the troubles of this world mean nothing when you share Gods love. With love and kindness, you can brighten a world and truly make a difference in a life you encounter. AH